Do's & Dont's of Internet Banking

Do's :

- ✓ Always visit DNS Bank Internet Banking Site through the URL https://www.dnsbank.in directly.
- ✓ Give your user id and password only at the **authenticated login page.**
- ✓ Before providing your user id and password please ensure that the page displayed is an **https://** page and not an **http://** page. Please also look for the lock sign at the right bottom of the browser and the certificate from the verification authorities.
- ✓ Verify the **domain name** displayed on the site to avoid spoof websites.
- ✓ Please remember that bank would **never ask** you to verify your account information through an e-mail.
- ✓ Update your PC with latest **anti-virus and spy ware software** regularly.
- ✓ We recommend that a suitable **firewall may be installed** in your PC to protect the contents from outsiders on the internet.
- ✓ Check your **account statement regularly** and ensure that it is correct in every respect.
- ✓ **Report any erroneous entries** to Bank immediately on observing any discrepancy.

Don'ts :

- ✘ **Do not click on any link** which has come through e-mail from an unexpected source. It may contain malicious code or could be an attempt to 'Phish'.
- ✘ If you get an e-mail that you believe is a phishing attempt, you **do not reply** to it, click on the links or provide your personal information.
- ✘ Do not provide any information on a page which might have come up as a **pop-up window.**
- ✘ **Do not reveal/share** your banking information or online banking/payment card user-ids and passwords to any third party.
- ✘ Never **provide your password over the phone** or in response to an unsolicited request over e-mail.
- ✘ Always remember that information like password etc. are strictly **confidential** and are not known even to employee's/service personnel of the Bank. You should therefore, **never divulge such information** even if asked for.